



EDUCATIONAL RESOURCES

Achieving PCAB Accreditation

 PHARMACY



ACHCU IS A BRAND OF ACCREDITATION COMMISSION *for* HEALTH CARE

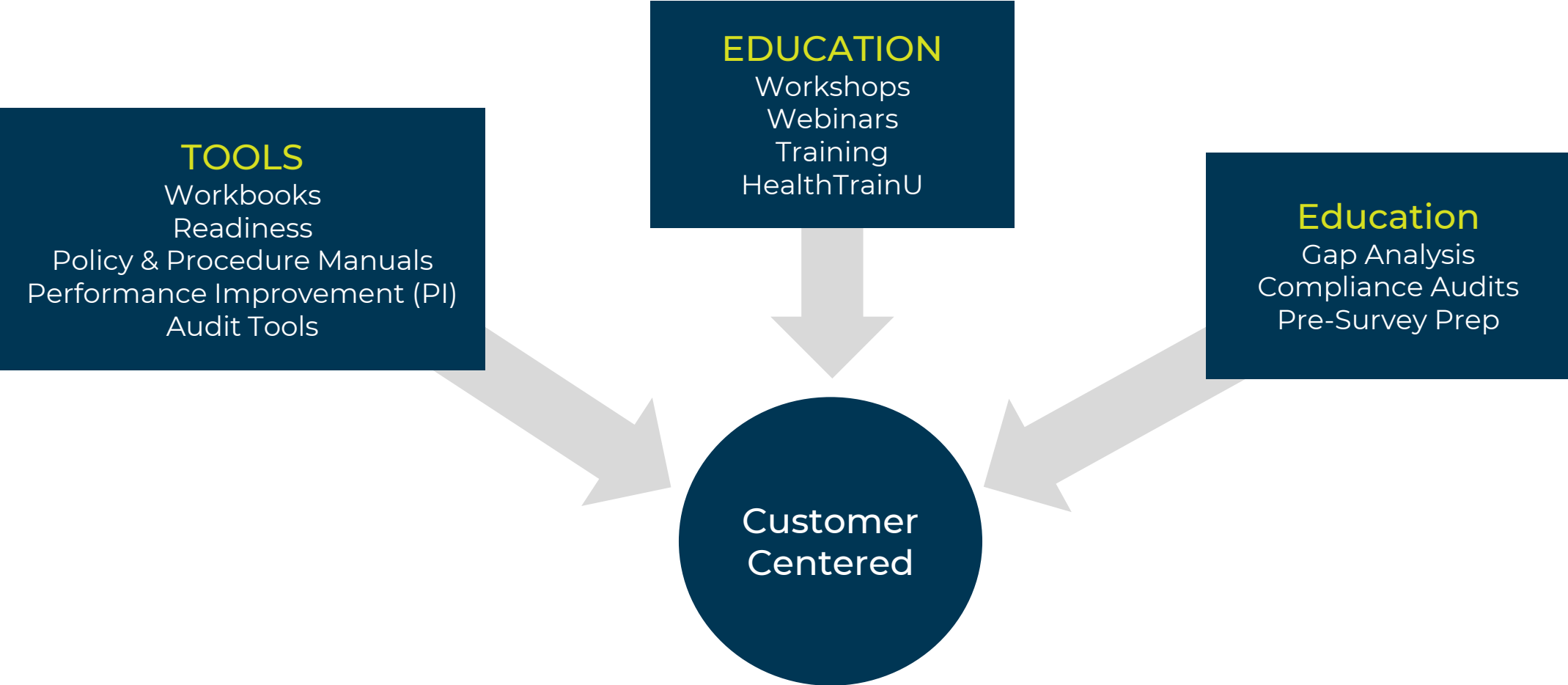


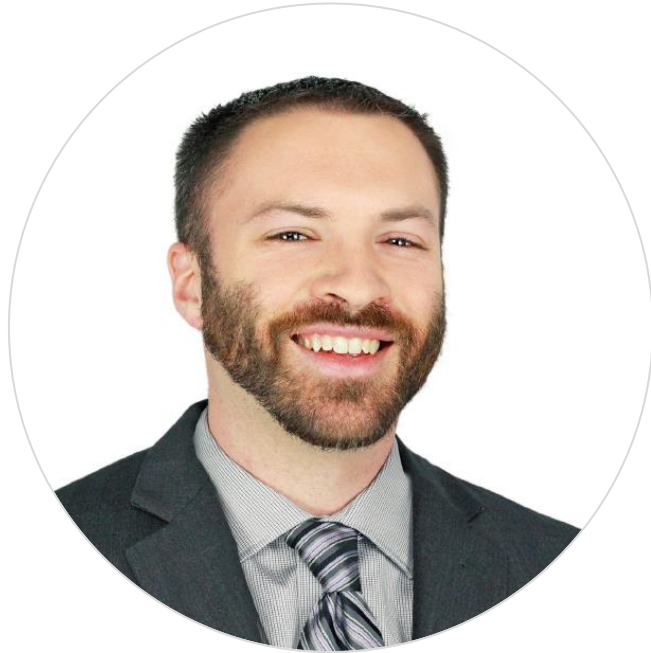


Greg Stowell

Associate Director, Education & Training

ACHCU





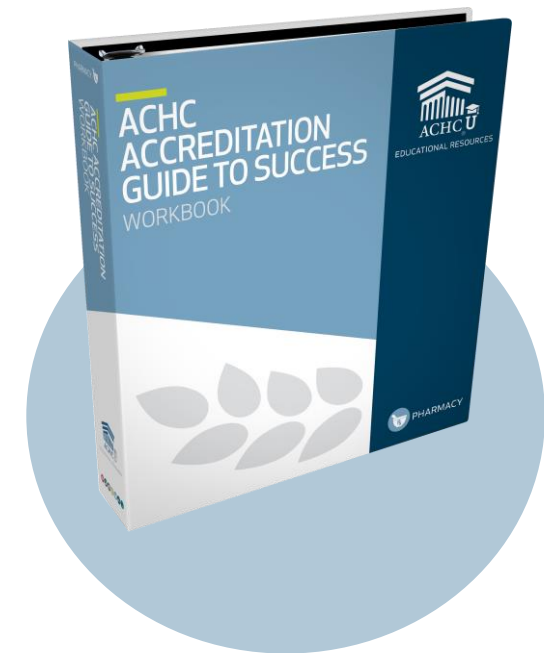
—
Jon Pritchett,
PHARM.D., RPH., BCSCP
Program Director

Learning Objectives

- Review the Application Process
- Discuss PCAB Standards Updates
- Become familiar with the initial and renewal accreditation process
- Learn how to prepare an organization for the accreditation survey
- Get a detailed look at the survey day and post-survey process
- Learn how to utilize the *ACHC Accreditation Guide to Success* to ensure ongoing compliance

ACHC Accreditation Guide to Success

- ACHC Accreditation Guide to Success for PCAB
- Developed to help walk you through the accreditation process
- Gap analysis tools to help you assess readiness
- Surveyor hints regarding common deficiencies
- Sample forms and document templates



PCAB Accreditation

- Can additional accreditations be combined with PCAB ?
- How does ACHC Inspection Services (AIS) compare with accreditation?
- Who now requires accreditation?



Pharmacy Services

Ambulatory Infusion Center

Infusion Nursing

Infusion Pharmacy

Specialty Pharmacy

SRX without DMEPOS

Long Term Care Pharmacy

Mail Order Pharmacy

PCAB Accreditation

Non-Sterile Compounding (Ref. USP <795>)

Sterile Compounding (Ref. USP <797>)

ACHC Inspection Services

Distinctions*

Distinction in Oncology

Distinction in Hazardous Drug Handling
(Ref. USP <800>)

Distinction in Infectious Disease Specific to HIV

Distinction in Nutrition Support

Distinction in Hazardous Drug Handling



**DISTINCTION
IN HDH**



Current Offerings

Available Programs

 ACUTE CARE HOSPITAL (HFAP)

 AMBULATORY CARE

 AMBULATORY SURGERY CENTER (HFAP)

 ASSISTED LIVING

 BEHAVIORAL HEALTH

 CRITICAL ACCESS HOSPITAL (HFAP)

 CLINICAL LABORATORY

 DENTISTRY

 DMEPOS

 HOME HEALTH

 HOME INFUSION THERAPY

 HOSPICE

 NON-STERILE COMPOUNDING (PCAB)

 OFFICE-BASED SURGERY (HFAP)

 PALLIATIVE CARE

 PHARMACY

 PRIVATE DUTY

 RENAL DIALYSIS

 SLEEP

 STERILE COMPOUNDING (PCAB)

Current Offerings

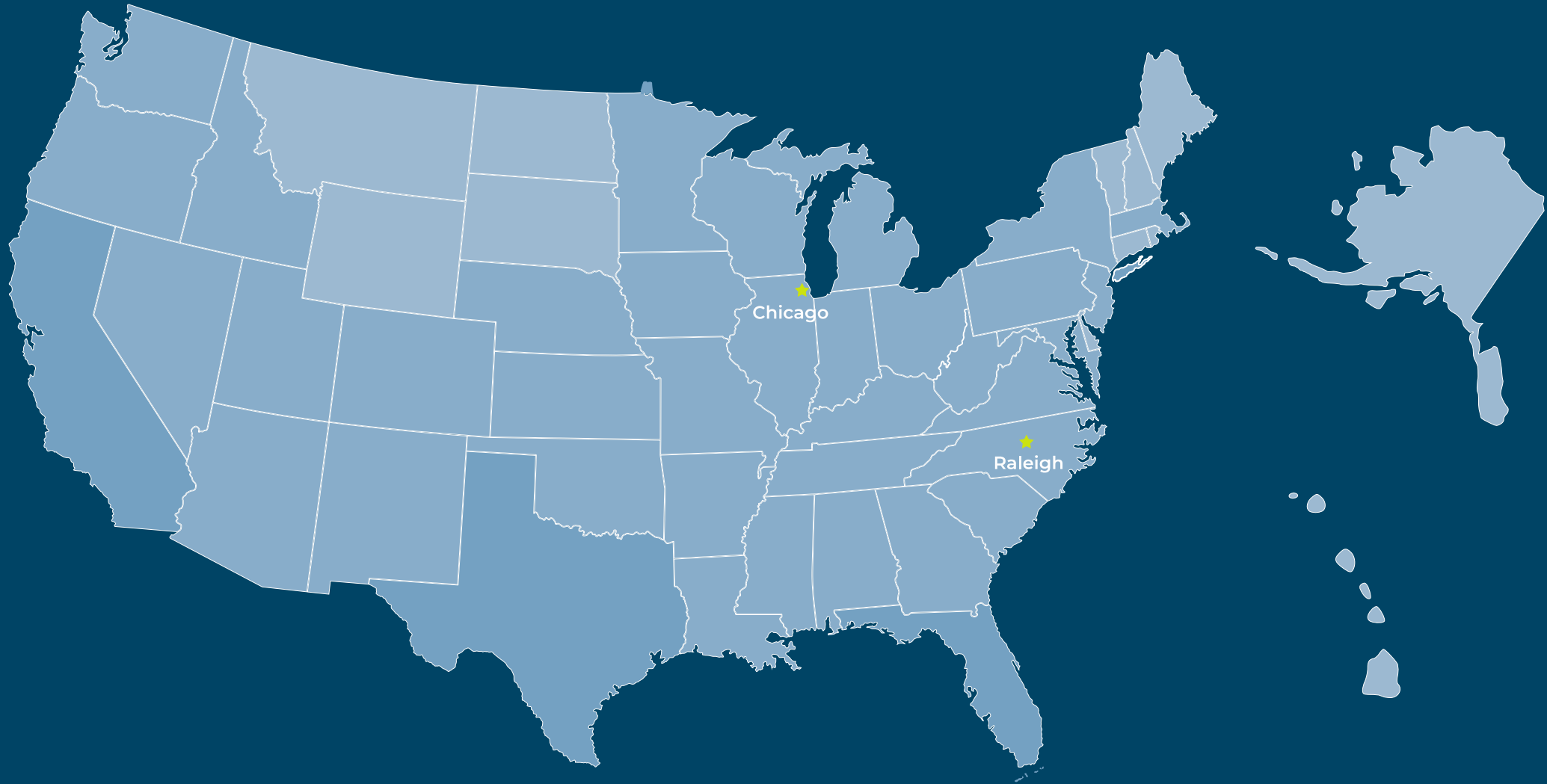
Distinctions

- 🏆 TELEHEALTH
- 🏆 HAZARDOUS DRUG HANDLING
- 🏆 CUSTOM MOBILITY
- 🏆 CLINICAL RESPIRATORY PATIENT MANAGEMENT
- 🏆 INFECTIOUS DISEASES SPECIFIC TO HIV
- 🏆 RARE DISEASES & ORPHAN DRUGS
- 🏆 NUTRITION SUPPORT
- 🏆 ONCOLOGY
- 🏆 PALLIATIVE CARE

Certifications (HFAP)

- 🏆 JOINT REPLACEMENT
- 🏆 LITHOTRIPSY
- 🏆 STROKE
- 🏆 WOUND CARE

ACHC currently accredits 19,172 locations nationwide.



About ACHC

- Nationally recognized accreditation organization with more than 30 years of experience
- CMS Deeming Authority for Home Health, Hospice, Renal Dialysis, DMEPOS, Home Infusion Therapy, Clinical Laboratory, Acute Care Hospital, Critical Access Hospital and Ambulatory Surgery Center
- Recognition by major third-party payors
- Approved to perform state licensure surveys
- Quality Management System that is ISO 9001:2015 Certified

Experience the ACHC Difference

- Standards created for providers, by providers
- All-inclusive pricing — no annual fees
- Personal Account Advisors
- Commitment to exceptional customer service
- Surveyors with industry-specific experience
- Dedicated clinical support
- Dedicated regulatory support
- Educational resources



ACHC Mission & Values

■ Our Mission

- Accreditation Commission for Health Care (ACHC) is dedicated to delivering the best possible experience and to partnering with organizations and healthcare professionals that seek accreditation and related services.

■ Our Values

- Committed to successful, collaborative relationships
- Flexibility without compromising quality
- Each employee is accountable for his or her contribution to providing the best possible experience
- We will conduct ourselves in an ethical manner in everything we do



EDUCATIONAL RESOURCES

Getting Started

Application Overview,
Downloading Standards, &
PER Process

 PHARMACY



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Pharmacy Accreditation

All ACHC Pharmacy Accreditation programs are based on patient-specific prescriptions.


- ACHC only evaluates and accredits on the basis of a patient-specific prescription.
- Pharmacies can only claim accreditation for those medications compounded on the basis of a patient-specific prescription.
- The Drug Quality and Security Act (DQSA) requires 503B registration and current good manufacturing practices (cGMP) compliance for sterile medications dispensed without a patient-specific prescription.

Registration

- Customer Central:
cc.achc.org

USERNAME
PASSWORD
LOG IN

Forgot username or password?



Becoming accredited with ACHC

Download Standards

Complete Application

On-Site Survey

Watch a video tutorial of the new Customer Central

Watch Install Video »
Get Desktop App for Windows »

Customer Central is your personalized website to complete the accreditation process, from start to finish!

Please provide the information requested below to create your account and download ACHC standards

<input type="text" value="FIRST NAME"/>	<input type="text" value="LAST NAME"/>
<input type="text" value="PHONE"/>	<input type="text" value="EMAIL"/>
<input type="text" value="COMPANY NAME"/>	<input type="text" value="DBA NAME"/>
<input type="text" value="ADDRESS"/>	
<input type="text" value="CITY"/>	<input type="text" value="STATE"/> <input type="text" value="ZIP"/>
<input type="text" value="-----ACCREDITATION PROGRAM-----"/>	<input type="text" value="NUMBER OF LOCATIONS"/>
<input type="text" value="SELECT A USERNAME"/>	
<input type="text" value="ENTER PASSWORD"/>	<input type="text" value="CONFIRM PASSWORD"/>
Accreditation completed by:	
<input type="text" value="-----Please Choose-----"/>	<input type="text" value="Which of the following best describes you?"/>
<input type="text" value="-----Please Choose-----"/>	
How did you hear about ACHC?	
<input type="text" value="Are you hospital-affiliated?"/>	

Standards

- Only download the services for which you want to be accredited
- Unlimited downloads
- Updates will be posted on cc.achc.org
- May add other services

Download ACHC's Standards
Select the program and services applicable to your company and click 'Download'. If standards are not required, continue to your application. [Application »](#)

Applying for reaccreditation? Download the program-specific updates under [Educational Tools](#).

Pharmacy	Download
Durable Medical Equipment, Prosthetics, Orthotics, and Supplies	Download
Community Retail	Download
Behavioral Health	Download
Home Health – Medicare Certified	Download
Hospice	Download
Private Duty – Non-Medicare Certified	Download
Sleep	Download
Assisted Living Facilities	Download
Ambulatory Care	Download

PREPARE WITH ACCREDITATION WORKSHOPS

- Pre-Survey Preparation
- Thorough Review of ACHC Accreditation Standards
- Key Steps to a Successful On-Site Survey
- How to Complete Important Post-Survey Components

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Account Advisor



NoraLee Stephen
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(919) 785-1214 ext. 230
Fax: (919) 785-3011

ACHC
139 Weston Oaks Ct.
Cary, NC 27513

Video Tutorials
Customer Central Tour
Application Tour
PER "How To"
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POC "How To"

WORKSHOPS
Learn more about ACHC standards & survey tips
[MORE INFO](#)

Welcome, Carolyn!

ACHC - Cary, NC

Your entire process begins with an application. To start a new application click "New Application," or to renew an existing accreditation, click "Renewal." A "Renewal" allows you to copy a previously completed application - saving you time!

Click the [EDIT] button under the "In Progress" section to continue the process once you've created an application.

GET STANDARDS
 NEW APPLICATION

In Progress

APPLICATION	DATE SUBMITTED	TYPE	STATUS	LAST UPDATED	
x 103738		New	Customer InProgress	8/22/2019 8:14 AM	[EDIT]

Accreditation History

COMPANY	DATE SUBMITTED	PAYMENT	ACCREDITATION DATE	STATUS
---------	----------------	---------	--------------------	--------

- If this is your first time with ACHC accreditation, click the "NEW APPLICATION" button.





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POC "How To"

- Application
- PER
- Payment
- Survey
- POC
- Accreditation

Application: ACHC
Download Application PDF >>

PAY DEPOSIT & SUBMIT >

Main Office

You can complete the application all at once, or in stages, as time permits. All sections, including your additional locations, must be completed prior to submitting the application.

CONTINUE MAIN OFFICE >

Main Office: 139 Weston Oaks Court Cary, NC 27344	
Location	Incomplete
Profile	Incomplete
Contacts	Incomplete
Services Offered	Incomplete
More Info	Incomplete

Additional Office

Click the "ADD LOCATION" button to add other physical offices or warehouses.

+ ADD LOCATION




When the application is submitted, you will be prompted to complete the deposit payment.

ACHC accepts both credit cards and checks.




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[MORE INFO](#)

Application

Application: ACHC
[Download Application PDF >>](#) [PAY DEPOSIT & SUBMIT >](#)

Main Office
 You can complete the application all at once, or in stages, as time permits. All sections, including your additional locations, must be completed prior to submitting the application.

[CONTINUE MAIN OFFICE >](#)

Main Office: 139 Weston Oaks Court Cary, NC 27344


Location	Incomplete
Profile	Incomplete
Contacts	Incomplete
Services Offered	Incomplete
More Info	Incomplete

Additional Office
 Click the "ADD LOCATION" button to add other physical offices or warehouses.

[+ ADD LOCATION](#)

Each transaction will display a receipt. Click "Download Receipt PDF" save a PDF copy.

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Application **PER** Payment Survey POC Accreditation

Preliminary Evidence Report (PER)

The PER is a compilation of your company's most important policies and procedures. This step provides supporting evidence of compliance prior to the survey. If you have an Extended Policy Review, you will also upload it on this page. There is a 20mb limit per file.

1. Download the program-specific PER checklist from the 'Download Your Checklist' link to the right, and select all that apply.
2. Complete and save the checklist using Adobe Reader. The checklist will have detailed descriptions of required documents.
3. Upload the checklist and supporting documents from the 'Upload a file' link below.

Upload a file
 Select files from the 'Upload a file' link above, or drag and drop.

Download Your Checklist

.PCAB Pharmacy PER Checklist
 Pharmacy PER Checklist

Download Adobe Reader >

CONTINUE >

- First, download the correct PER checklist.
- Completely fill out the PER checklist and upload with supporting documents.



PCAB PRELIMINARY EVIDENCE REPORT (PER) INITIAL CHECKLIST

[PHARMACYACCREDITATION]

This checklist constitutes the requirements of the PER, which is mandatory for organizations applying for Pharmacy Compounding Accreditation Board (PCAB) Accreditation for Sterile and/or Non-Sterile Pharmacy Compounding.

Review and acknowledge that all of the following requirements have been met and submit this signed checklist with the required items listed below.

Required Items to be submitted to the Accreditation Commission for Health Care (ACHC):

- Accreditation application
- Non-refundable deposit
- Current pharmacy License in home state
- Organizational chart
- Sample of Master Formulation Record
- Policies and procedures for the following:
 - Standard TCRX5-E
 - Standard TCRX5-G
 - Standard TCRX6-P (Non-Sterile Compounding)
 - Standard TCRX6-Q (Sterile Compounding)
 - Standard TCRX6-O (Sterile Compounding)

Disclosure of Pharmacy Citations (check only one):

- The facility is not currently under citation by any federal/state regulatory authority (FDA, Board of Pharmacy, etc.)
- Citation(s) by any federal/state regulatory authority were previously submitted by the facility with the application
- I am submitting with this PER Checklist citation(s) by federal/state regulatory authority(s)

Confirmation of the following (Initial in spaces provided):

I attest that this organization possesses all policies and procedures as required by the Accreditation Standards

I acknowledge that this organization was/is/will be in compliance with the Accreditation Standards as of (date)

I, having the authority to represent this organization, verify that (organization's legal name) has met the above requirements for survey. Failure to meet any of the aforementioned requirements when the ACHC Surveyor arrives on site may result in additional charges to the organization for a subsequent survey to be performed when the organization has notified ACHC it has met all of the above requirements. I agree that during my accreditation with ACHC that if my facility is under citation by any federal/state regulatory authority that I will notify ACHC within ten (10)



Extended Policy Review

- Optional review of complete policies and procedures by an ACHC Surveyor to determine compliance prior to the on-site survey
- Feedback from an ACHC Surveyor regarding the alignment of agency's policies and procedures to ACHC Accreditation Standards
- Option to purchase through the Customer Central portal
- Customized Reference Guide for Required Documents; policies and procedures available as a download

Agreement

Accreditation Agreement
(BAA/Contract) reviewed
by customer, signed and
returned to Account
Advisor



14 Calendar Days

Payment Information

Deposit Received:

<<<INSERT DEPOSIT AMOUNT HERE>>>

Discount (if applicable):

<<<INSERT DISCOUNT AMOUNT HERE>>>

Remaining Balance: <<<REMAINING BALANCE>>>

<<<FIRST PAYMENT>>> Due on line upon execution of this Agreement.

<<<SECOND PAYMENT>>> Due 12 months from date of the Accreditation Decision Letter.

<<<THIRD PAYMENT>>> Due 24 months from date of the Accreditation Decision Letter.

Payment Method:

- I wish to pay my bill online (an email with a link to online payment will be sent following the execution of this agreement)
- I wish to receive a paper invoice for payment
-

So, when am I officially “in process?”

- Complete online application
- Submit deposit (online)
- Complete and return PER (online)
- Return signed Accreditation Agreement
- When will your survey be scheduled?
 - New application: Some point after “Date of Readiness” (excluding blackout dates)
 - Renewal: Based on when you apply, and when accreditation expires



EDUCATIONAL RESOURCES

Customer Central Regulatory Resources

 PHARMACY



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Welcome, Carolyn!

Your entire process begins with an application. To start a new application, click "Renewal." A "Renewal" allows you to update your application information.

Click the [EDIT] button under the "In Progress" section to edit your application.

GET STANDARDS
NEW APPLICATION

Forms dropdown menu:
Name Change
Additional Site Location
Change of Location
Change Product Codes
Change Services
Change of Ownership
Change of Personnel
Closure/Withdrawal Notification

In Progress



APPLICATION	DATE SUBMITTED	STATUS	LAST UPDATED
x 103738		New Customer In Progress	4/26/2019 8:06 AM [EDIT]

Accreditation History

COMPANY	DATE SUBMITTED	PAYMENT	ACCREDITATION DATE	STATUS
---------	----------------	---------	--------------------	--------

Use the FORMS tab to edit company information

Branch Addition




CUSTOMER CENTRAL
STANDARDS
APPLICATION
RESOURCES +
FORMS +
UPLOAD
 EASY PAY
MY ACCOUNT +

Company Information

The options below are for companies that are currently accredited and need to make changes to their company information. Additional information and fees may be required.

NAME CHANGE	[Expand]
ADDITIONAL SITE LOCATION	[Expand]
<p>Please complete this form if you would like to add an additional location to your organization. Examples include: branch, multiple location, satellite location, drop-site, warehouse, call center, etc.</p> <ul style="list-style-type: none"> • DMEPOS/Pharmacy Branch Addition Packet >> • Home Health Branch Addition Packet >> • Florida Home Health Branch Addition Packet >> • Home Health/Hospice/Private Duty Parent Addition Packet >> • PCAB Branch Addition Packet >> • Behavioral Health Branch Addition Packet >> • Private Duty Branch Addition Packet >> • Florida Private Duty Branch Addition Packet >> • Hospice Multiple Location Branch Addition Packet >> • Sleep Branch Addition Packet >> • Pharmacy (not PCAB) Branch Addition Packet >> 	
CHANGE OF LOCATION	[Expand]
CHANGE PRODUCT CODES	[Expand]
CHANGE SERVICES	[Expand]
CHANGE OF OWNERSHIP	[Expand]

Change of Ownership


CUSTOMER CENTRAL
STANDARDS
APPLICATION
RESOURCES +
FORMS +
UPLOAD
 EASY PAY
MY ACCOUNT +

Company Information


The options below are for companies that are currently accredited and need to make changes to their company information. Additional information and fees may be required.

NAME CHANGE	[Expand]
ADDITIONAL SITE LOCATION	[Expand]
CHANGE OF LOCATION	[Expand]
CHANGE PRODUCT CODES	[Expand]
CHANGE SERVICES	[Expand]
CHANGE OF OWNERSHIP	[Expand]
<p>Please complete this form if your organization has gone through an ownership change. Please contact your Account Advisor if you have any questions on what qualifies as a change of ownership.</p> <ul style="list-style-type: none"> • Change of Ownership Checklist for DMEPOS and Pharmacy >> • Change of Ownership Checklist for Home Health and Hospice >> • Change of Ownership Checklist for PCAB >> • Change of Ownership Checklist for Private Duty >> • Change of Ownership Checklist for Sleep >> 	
CHANGE OF PERSONNEL	[Expand]
CLOSURE/WITHDRAWAL NOTIFICATION	[Expand]

Education Library

CUSTOMER CENTRAL
STANDARDS
APPLICATION
RESOURCES +
FORMS +
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Account Advisor



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Education Library

ACHC is dedicated to providing its customers with up-to-date news and education. Below is a list of educational material that ACHC has provided to customers. You will also find a list of helpful links to industry websites.

Please contact your organization's Account Advisor with any questions.

Educational Tools

Educational program-specific documents for your industry.

-----Please Select-----

"Did You Know" Emails

Review archived program-specific emails.

["Did You Know" Emails Section >>](#)

ACHC Today

Review ACHC Today news.

[ACHC Today >>](#)

Industry Links



Great resoures for state-specific industry links.

DMEPOS


-----Please Select-----


Home Health & Hospice


Continued Compliance



CUSTOMER CENTRAL
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Continued Compliance

ACHC is here to help you maintain ongoing compliance and employ industry best practices. Below are continued compliance checklists for each program. Select your program to expand and then click to download the checklists.

[6 Month checklist](#)

[12 Month checklist](#)

[24 Month checklist](#)

[30 Month checklist](#)

Congratulations!



Account Advisors

- Key resource in navigating the accreditation process
- Experts on the process, but not Pharmacists
- If asking a regulatory or pharmacy practice question, your Account Advisor will direct your question to the appropriate clinical or regulatory department
- Phone calls are good, but a well-worded email can help get you the most accurate answers
- Customer Central and your workbook can answer many of the most common process questions

Survey Day/Surveyor

- Who is your Surveyor?
 - Registered Pharmacist
 - Expert on the process of sterile and non-sterile compounding
 - 20-plus years of experience
 - United States Pharmacopeial Convention (USP) experience and knowledge
 - Completed comprehensive ACHC/PCAB training
 - Completed required field training (precept)
 - Background checks and completed Business Associate Agreement (BAA)
 - Selected for your survey based on experience
 - Asked to verify that survey does not create conflict of interest
 - You will not know the name of your Surveyor in advance

Survey Day

- The Surveyor is only a data collector; the Surveyor does not play any role in the ultimate review decision or the accreditation status (don't get mad at him/her)
- The Surveyor will have an identification badge
- The Surveyor will not leave a business card
- All post-survey communication will be through your Account Advisor
- The Surveyor cannot accept an invitation to dinner
 - Lunch is acceptable, if provided to the entire office
- Management is invited to be involved in all aspects of the survey

Survey Day

- Try to keep your staff relaxed and focused
- Patients come first (just keep us in the loop)!
- Perfection is not the goal of the day
- Almost everything can be “fixed”
- You are encouraged to fix “simple” things during survey
- There is nothing your staff can say in an interview that will sink the ship
- Deficiencies are common...and expected
- Don't get sidetracked by “what's my score?”
- Ask questions/clarification
 - The Surveyor is not always correct, so challenge him/her
 - The Surveyor will discuss all noted deficiencies at closing — seek clarification

Post-Survey Process


- Summary of Findings (SOF) — An SOF will be sent to the organization within 10 business days following the last day of the survey; the SOF is the final account of deficiencies and will be the basis for the Plan of Correction (POC)

(Sample on next slide.)

p. 25

Sample SOF

Survey Report for Survey on
Services: CFNS



Deficiency Category - Interviews/Observations		Deficient
Standard	Comments	
TCRX5-G Written policies and procedures are established and implemented regarding continuous quality control for finished preparations.	<p>The pharmacy has not related the results of potency testing to competency assessment of staff. They are in the process of performing some potency over time testing to extend BUDs of the topical preparations; however, this has not been identified as a staff competency assessment.</p> <p>Action Required: The pharmacy needs to develop a process for using the potency testing to assess competency.</p> <p>The pharmacy's plan may include the following: Potency testing of finished preparations: Each compounder's finished preparation is tested for potency in each of the following dosage forms they prepare: capsules, suppositories, creams/ointments every six months.</p> <p>The pharmacy needs to revise the P&P that governs competency assessments to include using the potency tests. The pharmacy needs to train pertinent staff and then verify ongoing compliance by auditing the personnel files to verify that the tests have been performed and that they have acceptable results. The results of the audit need to be stored in the PI binder.</p>	X
Deficiency Category - Pharmacy with Evidence Required on POC		Deficient
Standard	Comments	
TCRX3-A Written policies and procedures are established and implemented requiring all non-sterile compounding personnel to receive training and/or education and to competently perform the required client/patient service activities prior to being assigned to work independently.	<p>The pharmacy provided evidence of a recently developed annual competency assessment for staff. The competency assessment was an observational audit that was performed during the compounding of a topical preparation. The assessment did not include a potency test. The assessment was for only one type of dosage form and the pharmacy also prepares suppositories and capsules.</p> <p>Initial competency assessments, at the time of hire and before compounding, were performed and not documented.</p> <p>It is noted that the pharmacy provided evidence of a read and understand document for each of the P&Ps. It was discussed during the survey, that the read and understand is not a documented competency assessment; however, the P&P could be used as an audit tool for future competency assessments along with the compounding record and potency test.</p> <p>Action Required: The pharmacy's plan of correction needs to include developing an audit tool that</p>	X

Accreditation Decision Definitions



ACCREDITED

Provider meets all requirements for full accreditation status. Accreditation is granted but Plan of Correction (POC) may still be required.*



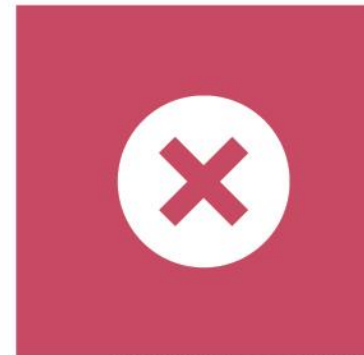
ACCREDITATION PENDING

Provider meets basic accreditation requirements but accredited status is granted upon submission of an approved POC.



DEPENDENT

Provider has significant deficiencies to achieve accreditation. An additional on-site visit will be necessary to be eligible for accreditation.



DENIED

Accreditation is denied. Provider must start process from the beginning once deficiencies are addressed.

Post-Survey Process

- Plan of Correction (POC) — The POC template will be sent electronically from your Account Advisor
 - All documentation must be on the POC template
 - Allows you to document the plan to correct each deficiency noted on the SOF as well as your plan to prevent a recurrence
 - POC must be submitted electronically

PLAN OF CORRECTION (POC)

ONCE COMPLETED, PLEASE EMAIL THIS FORM TO THE ATTENTION OF YOUR ACCOUNT ADVISOR

Organization: Greg's Pharmacy

Standard	Plan of Correction (Specific action taken to bring standard into compliance)	Date of Compliance (Date correction to be completed)	Title (Individual responsible for correction)	Process to Prevent Recurrence (Describe monitoring of corrective actions to ensure they effectively prevent recurrence)	POC Compliant (ACHC internal use only)	Comments (ACHC internal use only)
TCRX3-B	What would be a proper POC for this deficiency?	What's a reasonable time frame?		How do you prevent this from happening again?		

Plan of Correction (POC)

- Required when a deficiency is found
- Must be submitted within 30 days from receipt of an accreditation decision letter and necessary supporting documentation, if applicable
- Follow a specific format
- Submitting a thorough and complete POC will expedite your accreditation
- All deficiencies require a POC
- Some deficiencies require evidence of correction

Example: Non-compliance

Standard TCRX3-B: Written policies and procedures are established and implemented requiring all sterile compounding personnel to receive training and/or education and to competently perform the required client/patient service activities prior to being assigned to work independently.

- Surveyor Observation:
 - “Three of five sterile compounding staff (JU, JS, MG), documented results for only one hand of gloved fingertip sample.”
- Action Requirement
 - “All sterile compounding staff are required to complete gloved fingertip samples of both hands every six months. “

Sample Plan of Correction

PLAN OF CORRECTION (POC)

ONCE COMPLETED, PLEASE EMAIL THIS FORM TO THE ATTENTION OF YOUR ACCREDITATION ADVISOR



Organization: Greg's Pharmacy

ACHC INTERNAL USE ONLY

Standard (Insert standard #)	Plan of Correction (Specific action taken to bring standard into compliance)	Date of Compliance (Date correction to be completed)	Title (Individual Responsible for Correction)	Process to Prevent Recurrence (Describe monitoring of corrective actions to ensure they effectively prevent recurrence)	Compliant (Yes/No)	Comments
TCRX3-B	What would be a proper POC for this deficiency?	Whats a reasonable time-frame?		How do you prevent this from happening again?		

Key Preparation Tips

- Strategies for a successful survey
- A look at common deficiencies and survey pitfalls



Preparing Your Organization

- Performing your own survey
- Interview staff
- Review records
- Trace a finished preparation backwards

Common Problem Areas

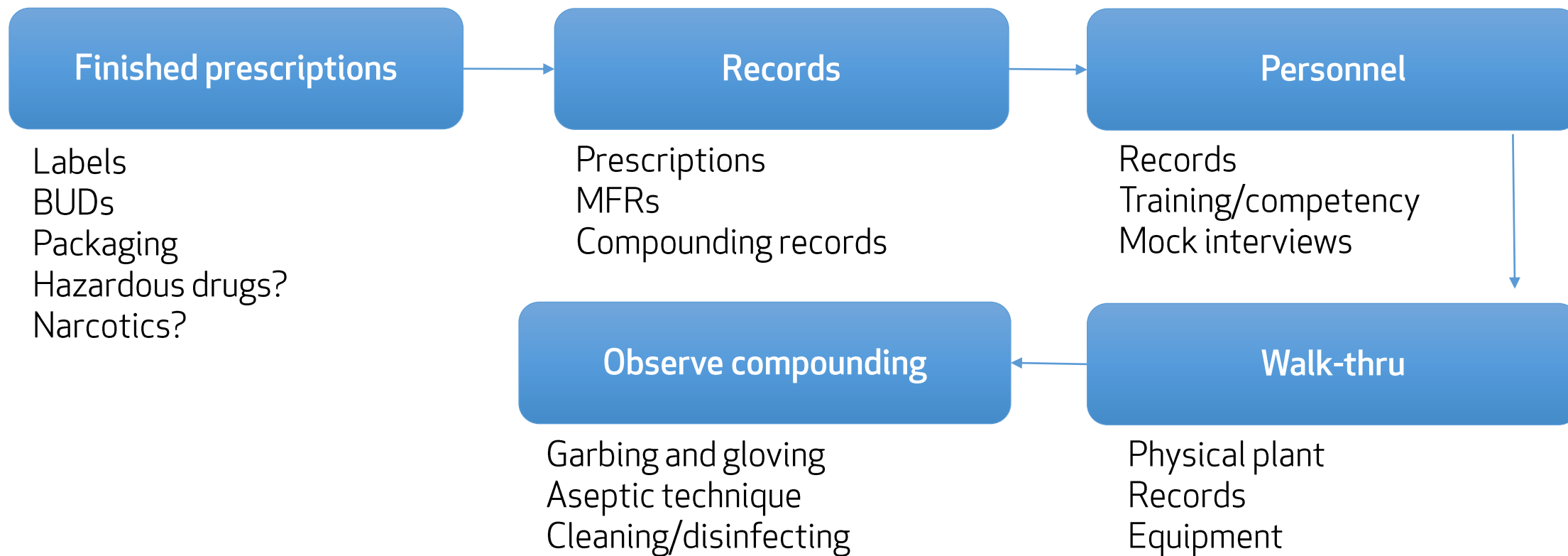
- Personnel
 - Orientation
 - Training
 - Competency
- Facilities
 - Cleanroom
 - Cleaning and disinfection
 - Environmental monitoring

Common Problem Areas

- Compounding practices
 - Cleanroom technique/etiquette
- Beyond-Use Dates (BUDs)
- Sterility and endotoxin
- Equipment
 - Pharmacy equipment
 - Administration equipment
- Documentation

Tip: Survey Yourself!

- Work backwards





EDUCATIONAL RESOURCES

THANK YOU

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 PHARMACY



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